



AXIAR

Manage Your
Business Critical Output

Customer quotes:

"LBM offers technical support and response time that is unequalled in our 20 years or experience as a solution provider."

"Thanks for your support, you guys are great!"

"We are really pleased with the product and with the excellent technical support provided."

Annual Support and Update Service Overview

In order for you to benefit from our commitment to accelerating your business critical processes year after year, our Annual Support and Update Service includes:

- Unlimited technical support for LBM products via phone, fax and email, Monday through Friday 8:30 am to 5:30 pm Eastern Standard Time.
- Free online software updates released by LBM, including major revisions.
- Free access to the LBM online support website 24 hours a day.
- Free access to online documentation updates released by LBM.
- Priority access to LBM Systems' Professional Services.
- LBM software compatibility with supported Operating System manufacturer releases.

Our goal is to provide the highest level of technical quality and support available in our industry. We are confident that your investment in our Annual Support and Update Service will benefit you in many ways. If you have any questions regarding this Service, please feel free to contact LBM at (203) 966-0661.



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